

OKLAHOMA COUNTY
DETENTION CENTER



2022 | ANNUAL
REPORT

MISSION:

To provide protection through efficient and effective services and intervention leading to less victimization, and more personal growth and development.

VISION:

- Operate a secure, safe, efficient, and humane facility for employees and arrestees that promotes teamwork, harmony, honesty, integrity, commitment to progressiveness, sobriety, and respect.
- Promote efficiency while maintaining a safe environment for citizens, employees and arrestees by responsibly managing the resources and the trust given to us by the citizens and elected officials of Oklahoma County, never forgetting that the safety of Oklahoma County is our top priority.
- Work with our community, volunteers, and partner agencies to provide effective and professional public safety services for all who have been placed into our custody.

VALUES:

- We value the system of laws that govern us, including the Constitutions of the United States and the State of Oklahoma.
- We value the communities we serve. Our purpose is to serve our communities, keep them safe, and work with them to solve challenges.
- We value all persons, respecting the diversity among individuals.
- We treat everyone with courtesy, respect and dignity.
- We value excellence.
- We value an environment where individuals thrive and teams excel by pursuing the mission and vision.
- We value personal character with a continuous commitment to teamwork, harmony, honesty and integrity.
- We value open and effective communicators who display adaptability and sound judgment.
- We value employees who are well-trained professionals, demonstrating the highest standards of excellence.



CEO LETTER

The Oklahoma County Criminal Justice Authority, known as the Jail Trust, took over jail operations on July 1, 2020. The last two years have been some of the most challenging in decades. For all Oklahomans, the COVID pandemic has been disastrous, not only in terms of deaths and illness but also isolation from family and support groups, job loss and the general disruption in daily routines. COVID was particularly challenging for the Jail, requiring extraordinary measures to be in place to protect staff and detainees.

The nation has also experienced a synthetic opioid epidemic in the past two years. Fentanyl overdoses are the leading cause of death among 18 to 45-year-olds in the US, and this dangerous drug has made its way into detention centers across the country.

Despite these challenges, our dedicated staff has continued to improve the center's operations and infrastructure.

INFRASTRUCTURE IMPROVEMENTS

By renovating cells and repairing walls and fixtures, we have eliminated the routine practice of triple-celling detainees. We began installing a new camera system which increases safety and facilitates more recreational time outside of cells. The jail control system was totally renovated, bringing the security control system in compliance and providing a more reliable level of security at every entry slider throughout the jail. When the Jail Trust arrived at the facility, the fire system was inoperable. Now, the fire alarm system is repaired and in full compliance with appropriate National Fire Protection Association standards.

OPERATIONAL IMPROVEMENTS

We streamlined the intake and release process to more quickly process detainees and more accurately determine their appropriate classification inside the facility. The medical and mental health screening processes at intake have been improved, expanded and relocated, providing quicker and more reliable access to those services.

CITIZEN ADVISORY BOARD

The Trust appointed a nine member Citizen Advisory Board that has been evaluating operations, policy, staffing and other components of the center in a joint effort to enhance improvements. We are constantly receiving and considering community input to improve our operations. We are grateful for our partners at T.E.A.M, Diversion Hub, Oklahoma Jail and Prison Ministry and many others which provide detainees access to services to help with bonds and housing once they are released.

STAFFING

Staffing continues to be a challenge. While rewarding, working at the jail is challenging. It takes a wide variety of knowledge, skills and abilities, coupled with high levels of tenacity and a heart for service. We are working with county leaders to increase pay for all employees to stay competitive with other agencies. We will continue to seek well-qualified applicants as we transition to a culture of service.

IN CLOSING

When I took this position, my goal was to improve the lives of detainees and the people who work at the jail by strengthening services and providing a safe and secure place of employment. There is much work to still be done, however I am proud of what we have accomplished in a short time, and I am confident in our ability to continue to improve.

—Greg Williams, CEO of the Oklahoma County Detention Center

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2022 ANNUAL REPORT
JULY 1, 2021—JUNE 30, 2022



OKLAHOMA CRIMINAL JUSTICE AUTHORITY—BOARD OF TRUSTEES

The Oklahoma County Criminal Justice Authority, known as the Jail Trust, oversees the operations and budget of the Oklahoma County Detention Center. Although we have made many dramatic improvements to infrastructure and operations since we assumed responsibility on July 1, 2020, we acknowledge much work remains.

This year, we appointed nine citizens to a new Citizens Advisory Board (CAB) to help us continue the transition and reformation, and to ensure the public has a voice in our mission. This committee and its subcommittees are very active and engaged in jail staff recruitment and retention, policy and procedures, community relations and operations. We are excited about the additional help and look forward to discussing and implementing their recommendations.

In June 2022, Oklahoma County voters approved a bond issue to fund construction of a new jail. We look forward to the opportunities a new building brings, but until the new facility is built and operational, we will continue improving the existing facility and providing excellent services for detainees, detention staff and our community partners.

Respectfully,

James Couch

Oklahoma County Criminal Justice Authority Trust Chair



Trustee Members

- Kevin Calvey, Commissioner
- Tommie Johnson III, Oklahoma County Sheriff
- Derrick Scobey, District 1
- Ben Brown, District 2, Vice-Chair
- Chad Alexander, District 3
- Sue Ann Arnall, At-Large
- M.T. Berry, At-Large
- Jim Couch, At-Large, Chair
- Adam Luck, At-Large



1 ELIMINATE TRIPLE CELLING — ACHIEVED

OBJECTIVE:

House only two detainees per cell, minimize unusable cells, and reduce damage to cells.

2 IMPROVE SAFETY AND SECURITY — ACHIEVED AND ONGOING

OBJECTIVE:

Address assaults on staff and detainees, enhance proactive and preventative procedures to decrease use of force, and promote the wellbeing of staff and detainees.

3 FIRE & SAFETY — ACHIEVED

OBJECTIVE:

Maintain fire and safety equipment to the highest standards possible to ensure the safety of staff and detainees in an emergency.

4 DEVELOP A MORE EFFICIENT INTAKE, RELEASE AND WALK-THROUGH PROCESS — ACHIEVED

OBJECTIVE:

Streamline booking and releasing processes to be completed within 4 hours.

5 INCREASE STAFFING LEVELS — IN PROGRESS

OBJECTIVE:

Enhance recruitment and onboarding process.



OCDC 2022 GOALS

6 ESTABLISH EMPLOYEE ACTIVITY COMMITTEE — **ACHIEVED**

OBJECTIVE:

Improve retention and job satisfaction.

7 GROW AND ENHANCE TRAINING PROGRAM — **ACHIEVED AND ONGOING**

OBJECTIVE:

Enhance current training and add additional training opportunities.

8 CREATE PROGRAMS AND OPPORTUNITIES FOR DETAINEES — **ACHIEVED AND ONGOING**

OBJECTIVE:

To give detainees the opportunity to participate in life changing programs, such as recovery, educational and self help/self-maintenance, leaving the OCDC a better person than when they arrived.

9 EXCELLENT STEWARDSHIP OF ALL FUNDS ENTRUSTED TO THE OCCJA — **ACHIEVED AND ONGOING**

OBJECTIVE:

Internal—Allocate available resources so that every department and jail employee has the tools to do their job successfully.

External—Build and maintain trust within the community that the jail handles its financial duties wisely and well.

10 ESTABLISH ANNUAL REVIEW MECHANISM FOR OCDC POLICIES AND POST ORDERS — **ACHIEVED**



REVENUE & EXPENDITURES*

The Oklahoma County Detention Center expended \$41,029,021 for fiscal year 2022. The following information is projected based on year-to-date numbers.

The Oklahoma County Board of Commissioners appropriates funding. General fund revenue comprises the majority of OCDC’s monetary resources at \$32,384,710.

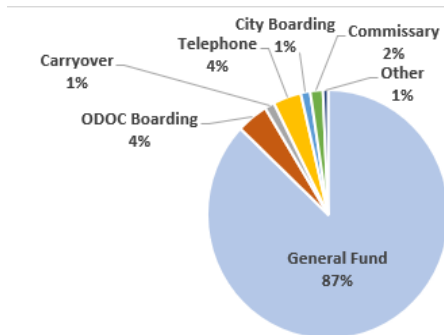
However, the jail also relies on monies from various other sources. The Oklahoma Department of Corrections pays to board inmates sentenced to its jurisdiction. Municipalities do the same for boarding their arrestees. Together, these account for nearly \$2.03 million, or 5 percent of the jail’s overall budget.

Detainees’ use of telephones and commissary purchases amount to \$2.02 million, or approximately 6 percent of the budget.

Carryover funds from the last fiscal year of \$487,170 rolled into this fiscal year’s budgeting.

Other revenues collected account for less than 1 percent of the jail’s revenue.

General Fund	\$32,384,710
ODOC Boarding	\$1,561,221
City Boarding	\$471,028
Telephone	\$1,397,998
Commissary	\$629,699
FY '21 Carryover	\$487,170
Other Revenue	\$259,940

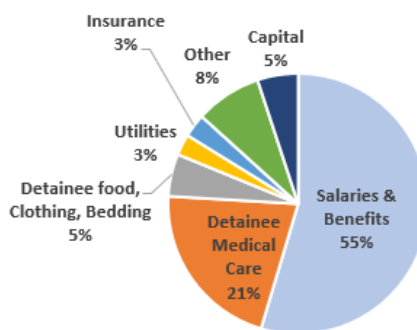


Revenue Collected

Medical care provided to the detainees costs \$8.59 million. This expenditure includes contracted medical staff, supplies, and hospital visits.

Insurance and utilities combined cost more than \$2.22 million. Food, clothing, toiletries, indigent kits, and bedding for detainees tallied more than \$2.1M. Capitol expenditures for projects such as replacing cell doors and installing electrical transfer switches equaled approximately 5 percent of the overall budget.

Salary/Benefits	\$22,026,079
Medical Care	\$8,591,754
Detainee Costs	\$2,122,255
Utilities	\$1,054,599
Insurance	\$1,166,847
Other	\$3,325,175
Capital Expenditures	\$2,039,835



Expenditures



JAIL POPULATION (7/1/2021—6/30/2022)

Avg. Daily Population:

Males	1,439
Females	270

Total Releases:

Males	16,907
Females	5,732

Total Bookings:

Males	16,713
Females	5,637

Avg. Daily Bookings:

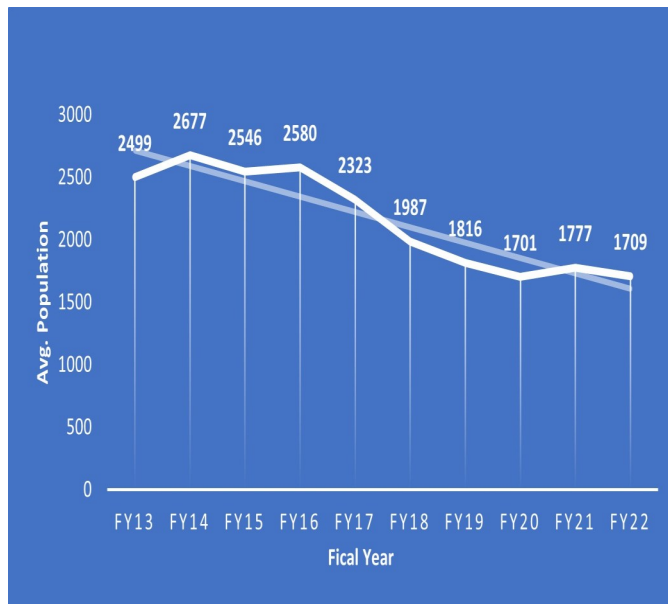
Males	46
Females	16

Avg. Daily Releases:

Males	46
Females	16

Avg. Days Held:

Males	25
Females	15



SPECIAL INVESTIGATIONS (7/1/2021—6/30/2022)

Four CLEET-certified investigators open hundreds of criminal and internal cases each year. A chart below provides an overview of the types and numbers of cases investigated in FY22.

	FY21	FY22
Assault on Staff	86	61
Inmate-on-inmate Altercations	303	230
Use of Force	290	299
Jail Sexual Assaults (PREA)	46	26 ¹
Internal Investigations	82	35
Contraband	217	201
Detainee Deaths	12	18 ²

¹ During FY '22, detainees made 341 calls to the PREA hotline. Through those calls and other reporting methods, OCDC investigators opened 26 PREA-related cases. Three cases were substantiated. ² 4 suicides, 7 natural causes, 5 Accidental/Drugs, 2 pending autopsy; The Office of the Chief Medical Examiner determines manner of death

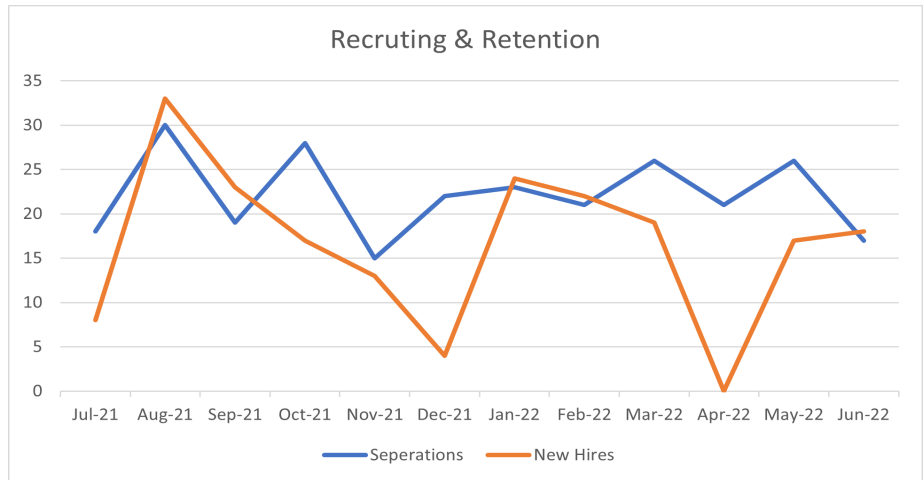


STAFFING TRENDS

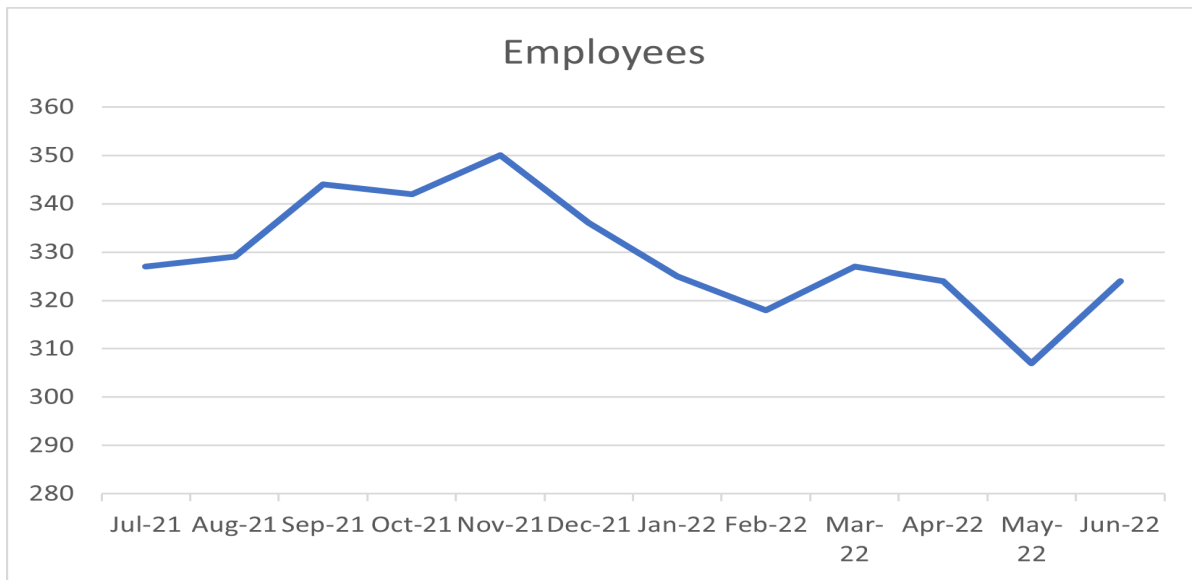
OCDL participates in numerous job fairs at high schools, technology centers, and colleges, as well as advertises on more than 63 job board sites. Hiring and retaining detention officers is difficult.

OCDL has initiated several changes to improve working conditions including:

- Implementing progressive career mechanisms to trigger pay increases at 90 days and one year for detention officers
- Providing a \$2,000 incentive to existing staff to recruit friends and family
- Creating an employee advisory committee to make recommendations to implement strategies for recruitment & retention
- Enhancing the working environment by increased sanitation and improved air quality
- Offering staff dining area and access to breakfast and lunch at reduced prices
- Providing staff safety and security equipment and clothing
- Increasing pay by 3% as of July 1, 2021

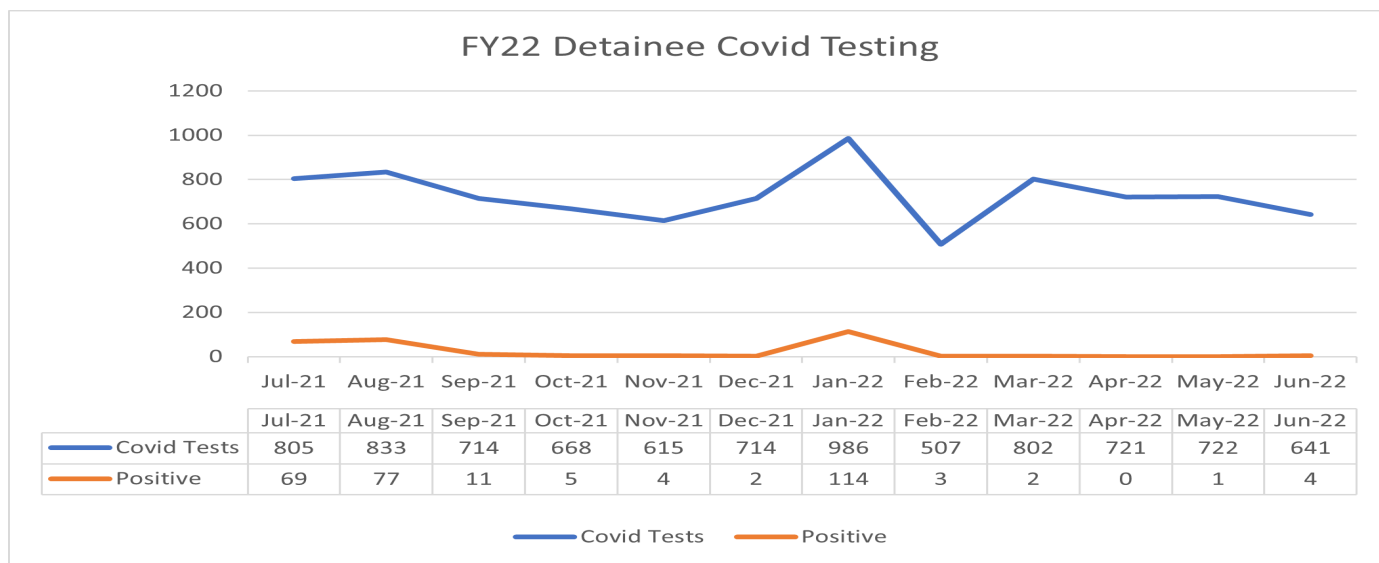


Separations include resignations & terminations



DETAINEE COVID IMPACT

This past year the detention center implemented many safety measures in response to the ongoing COVID pandemic. This includes ongoing COVID testing by Turn Key. During FY22 Turn Key staff performed 8,748 tests on detainees, resulting in 292 positive tests for COVID.



STAFF TRAINING

The OCDC Training Unit, comprised of three full-time instructors, is responsible for cadet academies, continuing education classes, and yearly Prison Rape Elimination Act (PREA) classes for everyone working or volunteering inside the jail.

Every day, all day, jail staff make decisions that impact safety and security. Well-trained employees are more confident and decisive, helping facilitate smooth daily operations in a high-stress environment. Often, detainees entering the system are highly emotional and, at times, aggressive. Staff prepared for such encounters are more likely to de-escalate that behavior and decrease injuries.

The OCDC held 13 training academies in FY22 with 155 new employees. Throughout the year specialized training was conducted to contract employees from Turn Key, Keefe and chaplain volunteers. This year, 180 employees completed yearly in-service training.

# Employees	Class
155	Detention Academies (13)
96	Detention Officers
8	Detention MedPass Escorts
51	Support Staff
180	In Service Training



OCDC Detention Officer receiving promotion

COORDINATED EMERGENCY RESPONSE TEAM—CERT

The Coordinated Emergency Response Team (CERT) is made up of Detention Officers trained to respond to emergency situations inside the jail. CERT members respond to any high-risk situation that is beyond the capability of on-duty personnel to effectively control.

Each member receives training in advanced self-defense techniques, less-than-lethal weapons training, riot control techniques, and other specialized training. This team will respond to hostage situations, large group misconducts, and riots that may occur within the facility.



January 2022—CERT Team Graduation



ARPA FUNDING

On March 11, 2021, President Joe Biden signed the American Rescue Plan Act of 2021. CEO Greg Williams and Jail Trust members compiled a list of repairs and replacements which qualify for funding under the act. The projects undertaken include new security cameras, HVAC balancing, COVID testing, two roof projects and quarantine pods.

- **Body Scanner**—The body scanner was purchased in March for \$137,500 to help prevent contraband from entering the facility. The scanner is used on every detainee during the booking process. This body scanner is more efficient than officers doing a manual pat search and keeps the physical contact to a minimum.
- **COVID Testing**—The OCDC is continues to fight COVID infections by offering testing to every detainee and staff members. During FY22 medical contracted staff conducted 8,748 COVID tests.
- **HVAC Balancing**— This project involves two parts: 1. Digitally balancing the Siemens system: this entails tracking, identifying, and labeling where each duct, wire, and sensor are located. This allows us to utilize our existing system to its full potential. 2. Replacing existing rusted dampers throughout the facility. This project costs an estimated \$2.1 million and is scheduled to be completed during FY23.
- **New Roof**— After spending over \$4 million on a new HVAC system designed to help ventilate COVID out of the facility, roof leaks have already led to water damage to the system. The medical clinic is on the top floor of the facility. Roof leaks affect the clinic and infirmed patients first. The \$400,000 project is scheduled to complete during FY23.
- **Sealing of Existing Metal Roof**— The lower roof is leaking into the front lobby. The \$25,000 project will seal the roof and is scheduled to be completed during FY23.
- **Quarantine Pods**— At a cost of \$58,530, the quarantine pod is utilized for new detainees coming into the county jail. The quarantine pod is provided with 100 mats, 100 sheets, 100 blankets, and clothing for all new detainees. These were all new and have not been used by any other detainee. The detainees are housed in the quarantine pod for 5 days and then tested for COVID. If the detainee tests negative they are transferred to general population housing.
- **Livescan Fingerprint**—The additional livescan fingerprint machine, for a cost of \$17,577, is utilized to expedite the intake process. This allows the jail to facilitate social distancing of detainees.

Body Scanner



Digital Camera



Server Chiller



- **Loading Dock Overhead Doors**— All COVID PPE, medication, medical supplies, and other items are delivered through the loading dock. The overhead doors are beginning to fail and need to be replaced. The dock ramp used to unload the trucks is broken. We are now patch welding it every 2-3 months. This \$137,000 project is scheduled to be completed during FY23.



- **Deep Cleaning Reimbursement**—This project includes a professional cleaning company to deep clean the pod offices and elevators. The chemical used is medical grade and effective against COVID and other viruses.

- **PPE Reimbursement**—The detention center purchased \$71,617 worth of disposable face masks and disposable gloves from Sept. 3, 2021 to April 21, 2022. The disposable face masks are used to help prevent the spread of COVID. These are worn by detainees and staff. The disposable gloves are used by staff and detainees to clean pods and cells, prepare and serve food, and various duties throughout the jail. Staff also use them to do pat searches and dispose of gloves after each pat search to help prevent the spread of COVID.

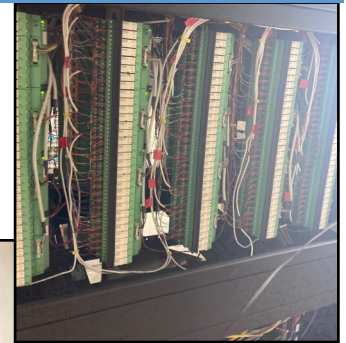


*Above: Loading Dock
Left: PPE
Below: Masks*



BUILDING RENOVATIONS

- **Jail Access Controls**— The upgrade replaces outdated software on 320 security doors and 320 intercoms. The system also interfaces with 160 new digital cameras and controls the secure elevators. The security and control system project increases efficiency by upgrading three outdated Windows XP control workstations to four control workstations using new Windows 10 software.
- **Emergency Fire System**— The OCDC’s emergency fire system is green tagged and certified by Johnsons Controls Inc. Having a green tag means the fire system is in full compliance with appropriate National Fire Protection Association standards. This is the first time the system has had a green tag since 2018. A green tag compliance helps maximize system integrity to avoid failure and ensure fast, effective response in a fire emergency.



*Top: Jail Access Controls
Bottom: Green-Tag Fire System*



- **Lighting**— OCDC administration’s newly implemented work order system helps expedite light fixture repairs or replacements. Since January 1, 2022, approximately 275 light fixtures have been repaired or replaced.
- **Pod Reclamation**— Completed reclamation of four pods during the fiscal year.
- **Employee Gate**— Fixed entry and exit gates to employee parking lot to increase security on the premises.

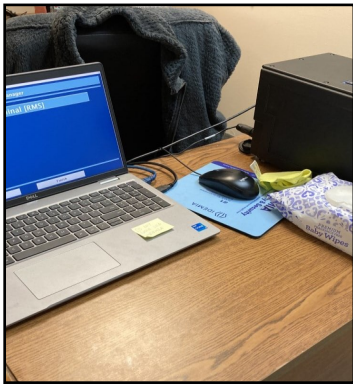


NEW PROCESSES

- **Fast Track**—The Fast Track booking procedure was implemented in February 2022 to make it more efficient to book and release individuals with a warrant and a posted bond. Fast Track booking is done on the unsecure side of the jail and takes less than 30 minutes. This frees up space in the secure side of the booking area. During FY22 OCDC booked in 397 individuals using Fast Track.
- **OLETS**— The Oklahoma County Detention Center has been certified on the Oklahoma Law Enforcement Telecommunications System (OLETS). The system connects public safety agencies from across the state and country to criminal histories, driving records and other databases. OLETS allows certified jail staff to conduct records checks for detainees and employees. This speeds up the release process by providing quicker access to detainee information such as outstanding warrants. This certification also speeds up the employee application process with faster background checks.
- **Intake Redesign**—The booking area was redesigned for a more thorough and safety-conscious screening process. The OCDC provides a full medical screening before being processed into the facility. The screen includes two questionnaires to determine the detainees’ physical and mental state upon entry. This provides for a better evaluation of the detainee needs during their incarceration.
- **Eliminating Triple Cells**— While there are 120 cells which meet state jail standards to house three detainees, it is OCDC’s goal to no longer triple cell. This achievement impacts the overall safety and security of all detainees and staff. The practice of triple celling detainees dates back decades. Going forward, only in extreme cases will three detainees be housed together in the same cell.



Employee Gate



Fast Track Booking



CHAPLAIN SERVICES & PROGRAMING SERVICES

Chaplain & Programing Services help detainees with their mental and physical wellbeing. Chaplain Charles Jennings oversees a network of volunteer clergy who minister to detainees. During FY22, 217 volunteers visited 3,577 detainees, offering spiritual guidance for 3,816 hours. Volunteers distributed 3,066 bibles donated by the Oklahoma Jail & Prison Ministry (OJPM) and other non-profit organizations. The Bibles helped detainees complete 2,231 Bible lessons during the year. Chaplains also made emergency notifications to 71 detainees during FY 2022.



*OJPM Chaplain
Orrie Flynt*



Mac Mullings & Chaplain Charles Jennings

Programs Director Mac Mullings helps provide various services to detainees, including facilitating DHS calls and virtual visits between detainees and their children. Among the many partnerships, Wings Oklahoma provides hygiene kits to the detainees of OCDC containing soap, shampoo, toothbrush, toothpaste, comb and a hand towel. Goodwill and various organizations help stock a clothing pantry with shoes, raincoats and jackets for those in need of items upon release.



CAB—CITIZENS ADVISORY BOARD



CAB Members take the oath of office

The Citizens Advisory Board is made up of nine citizen appointees. Each member is appointed by a member of the Oklahoma County Criminal Justice Authority Board. These individuals will act in an advisory role to assist the members of the OCCJA, also known as the Jail Trust, regarding community relations and best practices in all aspects of the Trust's functions. The advisory board also comprises of several subcommittees aimed at exploring ideas and recommending new programs and processes to improve efficiencies at the jail.

CONSULTANTS—FISCAL ACCOUNTING RESPONSIBILITY



For fiscal transparency, the trust consults with two accounting firms to ensure the budget is spent legally, wisely and responsibly. Crawford & Associates has been engaged to prepare the annual financial statements. Hinkle & Co. is contracted to audit those financial statements, as well as validate our internal controls. Both firms have extensive experience with governmental entities and public trusts.



VENDOR SERVICES



Summit Food Service oversees food and beverage preparation and service for detainees, staff, and guests.



OCDC contracts with Turn Key Health Clinics for in-house medical services including medication administration; chronic care services, such as treatment for diabetes, cardiac issues, and liver or kidney disease; urgent care; X-ray, dental and obstetrics; mental health; and psychiatry.



Commissary service provides detainees a way to purchase food and hygiene supplies in addition to those items which are already provided free of charge. OCDC partners with Keefe Group to provide full, turn-key commissary services, detainee payment services, detainee accounting software, a debit release card program, and friends/family package service.



An Orkin representative provides weekly treatments at the jail, completely spraying the entire building every month. Even though Orkin sprays for bed bugs, jail staff also use a compounded spray for a more concentrated and timely effort at killing the pests.



ViaPath provides detainees with telephone and other communication services while incarcerated. Detainees can use electronic tablets for video visitation and to access music, games, electronic messages, and e-books. The tablets also offer free access to basic educational resources, a law library, and an online substance abuse treatment program.

